



Police & Crime Commissioner for Cleveland
Cleveland Community Safety Hub
1 Cliffland Way
Middlesbrough
TS8 9GL

Email: pcc@cleveland.pnn.police.uk
 Website: <http://www.cleveland.pcc.police.uk>

Police and Crime Commissioner: Barry Coppinger Tel: 01642 301653
 Chief Executive & Monitoring Officer: Simon Dennis BA, Solicitor Tel: 01642 301653

Working Together Meeting

Date: Thursday 5 December 2019
Time: 1300-1500
Venue: Cleveland Room 1, Community Safety Hub

Agenda

		Presented by
1.	Apologies For Absence	
2.	Declaration of conflict of interest/disclosable pecuniary interest	
3.	Notes of the previous meeting – 12 September 2019	
4.	Neighbourhood Policing Update – including Neighbourhood Policing Priorities	Superintendent Alison Jackson
5.	Community Safety Update	
6.	Single On Line Home – Update – Benefits Plan	Nicola Tranter – Cleveland Police
7.	Loftus Community Hub – update	Cleveland Police/Redcar and Cleveland Council
8.	Funding issues from April 2020 including Early Intervention Fund, VAWG and Female Perpetrator funding	OPCC
9.	Update from the ECINS Steering Group Meeting	Denise Holian – OPCC

10.	Opportunities for funding; Safer Streets, Youth Endowment and other cross government agency opportunities to be confirmed from partners	All
11.	Any Other Business	
12.	Date of next meeting – 5 March 2020	



Working Together Meeting

12 September 2019

1pm – 3pm

Cleveland Room 1 – Cleveland Community Safety Hub, Hemlington

Present

Barry Copping – Police and Crime Commissioner
Liz Byrne – Assistant Chief Executive, OPCC
Elise Pout – Standards and Scrutiny Manager, OPCC
Supt. Alison Jackson – Local Policing North, Cleveland Police
Rachelle Kipling – Commissioners Officer for Victims, OPCC
Sarah Wilson – Commissioners Officer for Consultation & Engagement, OPCC
Denise Holian – E-Cins Project Manager, OPCC
Simon Smart – Teesside Violence Prevention Project Manager, OPCC
Jay Hosie – Redcar and Cleveland Council
Marc Stephenson – Stockton Council
Nicholas Stone – Hartlepool Council
Charlotte Rumins – Community Hub Advisor, OPCC (Minutes)

Apologies for absence

Roni Checksfield – Hartlepool Council
Kay Dargue – South Tees Youth Offending Service
Jane Hill – Middlesbrough Council
Julie Pearce – Middlesbrough Council

Declarations of Conflict of Interest/Disclosable Pecuniary Interest.

1. None declared.

Notes of the Previous Meeting

2. The notes of the following meeting were approved for publication.
 - i. 25 June 2019

Neighbourhood Policing Update

3. Alison Jackson attended the meeting to provide an update on Neighbourhood Policing. Neighbourhood officers are now slowly returning to neighbourhoods as a task force to deal with issues such as executing drugs warrants. As the neighbourhood capability expands, there will be a shift towards problem solving with a focus on missing from homes. Views will also be sought from communities and Local Authority partners on what they would like to see from neighbourhood policing, this will be done via electronic survey.
4. AJ provided an update in Dave Sutherland's absence and confirmed that there are plans in place to reopen Loftus Police Station. Once this has been done, an ASB officer from the Local Authority will co-locate within the station to boost partnership working. There are currently discussions on-going

with Middlesbrough Council in relation to the town centre team, a further update is to be provided in due course.

5. The PCC queried whether demand exceeds supply with officer's wanting to return to neighbourhoods. Alison provided a brief update on some of the issues the force have faced with returning officers to neighbourhoods, some officers have been reluctant to move away from shift working and frontline policing but it was noted that there currently aren't enough spaces available for those who want to return to neighbourhoods.
6. It was noted that it is unlikely that all of the former neighbourhood officers would return to neighbourhoods, the approach will be refreshed through demand modelling and considering how neighbourhood policing should look locally. Some of the former neighbourhood officers would be placed back into the teams but some of the neighbourhood officers would not have previously worked within neighbourhoods or may be newly recruited.
7. The PCC noted that numbers of PCSOs had now started to drop due to the shift in their employment as full time police officers and AJ noted that one PCSO per ward appears to be a realistic expectation going forward.
8. MS noted that Council representatives appreciate the value of PCSOs as points of contact and OCGs must be a focus from neighbourhoods going forward. NS echoed MS comments and noted that a key issue in Hartlepool was in relation to drugs, it was noted that the Sergeant and Inspector from Cleveland Police's drugs unit recently met with Council Leaders and it was noted that the unit haven't been operating within Hartlepool.

Action – Neighbourhood policing priorities to be revisited within the meeting following partners' consultation.

Single Online Home Update

9. EP delivered a presentation on the Single Online Home Service on behalf of the Force. It was noted that the system is not a new way of working and it will not replace 999 or 101 but it would act as an additional route for communication with the Force.
10. The key benefits of the system were outlined and it was noted that it is an easy to use internet portal which will provide advice and triage guidance which supports the public with reporting and redirects them to partner agencies where appropriate.
11. The system will have a six phase soft launch with the system having additional capabilities and reporting categories available after each phase.
12. The PCC queried whether there had been any analysis on the categories which were accessible via the system. AJ noted that the categories listed appear to be being implemented in order of ease to assist with limiting potential teething problems. Some of the initial phases include categories (e.g. requesting fingerprints) which could already be done online and the system would be pulling these capabilities together in one place.
13. The system would potentially take some pressure off 101 calls but the demand would still be there for the back office functions to THRIVE the report and prioritise the response. An automated response is provided via email when reports were made which contained a crime reference number should the reporter need to re-contact the Force to request an update.

14. Each area of business had a specific lead as well as a lead at an operational level to ensure the information provided is accurate at a local level. MS noted that if assistance was required from Local Authority partners re information sharing they would be happy to assist.

Action – Benefits plan to be requested and shared with meeting attendees. A further update was to be provided on the system within the December meeting.

Violence Reduction Strategy Update

15. SS discussed the update he had provided within the previous meeting and it was noted that the first sessions of the ACEs training has now taken place. Feedback from the sessions has been positive and potential areas for improvement have been identified.
16. The impact of the training would be considered following the first tranches of training provision. Following the session, a survey would be conducted to receive feedback on whether the training has impacted working processes of the professionals who have attended and whether the learning points from the sessions have been adopted.
17. County lines training sessions, co-facilitated by Barnardos, was to be delivered in October and would provide a general awareness for practitioners but would also focus on the process for professionals locally who may potentially identify a victim. The training delivered will be practical with the hope of having a greater impact.
18. Mentoring training sessions were also to be delivered in schools to train staff as mentors for identifying young people at risk. Places for each of the training sessions will be limited to around 5 per agency for each session to ensure staff from all agencies can be trained.
19. It was noted that there was legacy work on-going around the Knife Angel relating to victim awareness, knife crime awareness and different schemes coming out of the awareness of the Knife Angel which would form part of the prevention strategy.

Action – Noted

Community Engagement (hand-out)

20. SW noted that community engagement formed a large part of the PCC's diary commitments. The hand-out circulated amongst the meeting papers highlights some of the key concerns which members of the public had highlighted through various PCC community engagement routes such as Your Force Your Force meetings, summer events consultation stalls and Crucial Crew.
21. Some of the key concerns highlighted included: drugs (dealing and use), off-road bikes, speeding, 101/Control Room and anti-social behaviour. Engagement had taken place with retailers and a newly established retail crime team is working to target repeat offenders. Work is also on-going in rural areas to combat rural crime; this includes regular operations in areas such as Eston Hills and Guisborough Woods.
22. Victim focus groups were conducted to gather views of victims on their experiences with Cleveland Police. A key theme from these sessions was that victims understood the demand on resources but they would have welcomed clear and realistic timescales at the point of reporting the incident.
23. The PCC queried whether local authorities had begun consideration in relation to Council Tax increase and it was noted that this has not yet been considered. The PCC noted that his intention is

to consult with members of the community and local authorities and gather their views on an increase.

Action - Noted

Community Trigger (hand-out)

24. RK discussed the documentation which had been circulated amongst the meeting papers. It was noted that Community Trigger is on the agenda for the next Victims and Witness' Group and requested that local authority representatives ensure they are able to provide a brief update on their adoption of the recommendations from the Victims Commissioner's report – Anti Social Behaviour – Living a Nightmare.

Action – Noted, more in depth discussion to take place within the next Victims Group.

Integrated Community Safety Teams

25. The PCC noted that the Hartlepool Community Safety Team have recently put out a press release which outlined the benefits of the integrated community team. NS noted that the integrated team was still operating effectively. He added that the four officers who have returned to Hartlepool neighbourhoods are committed but their capacity is stretched; the two ASB officers were also at capacity with their workloads. Hartlepool Council were going to be conducting consultation with victims to feed into the scrutiny process of the integrated team.
26. JH noted that Redcar were currently in the early stages of piloting an integrated community safety team with Loftus Police Station being the first area of co-location for an integrated team with a Monday to Friday presence. It was noted that NAPs are intended to continue.
27. MS noted that Stockton Council benefit from a constructive relationship with Stockton response teams. Four council ASB officers were already based within Stockton Police station; their location could potentially be altered so they were based within the same office as neighbourhoods to act as an integrated team. Stockton Council was also considering how integrated teams could include the Force, health services and council teams etc. to act as a holistic hub.

Action – Noted

Funding Opportunities and Update on Home Office Funding

28. LB discussed the potential for collective working on applications for funding opportunities, consideration is to be made into upcoming funding opportunities to allow organisations to work together to develop well-co-ordinated county-wide bids.

Action – Noted

Approaches to Joint Commissioning in 2020/21 – For Discussion

29. LB noted that a joined up county-wide approach to commissioning could potentially be the most effective way of working going forward. Key priorities for each of the areas were to be discussed to evaluate the gaps in each of the areas and work collectively to jointly commission services.

Action – Noted

Approaches to Multi-agency Scrutiny – For Discussion

30. LB discussed opportunities to triangulate information provided to the PCC through the PCC scrutiny programme alongside the data and information local authorities received through their own scrutiny processes. The approach would allow the PCC to become aware of specific issues (e.g. what's working well re: areas such as ASB and what can be improved locally and hold the Chief Constable to account.

Action - Noted

E-Cins Update

31. Densie Holian attended the meeting to provide an update in relation to E-Cins. DH noted that over the summer an E-Cins update letter was circulated to all E-Cins steering group members and CSP leads. It was noted that Inspector Scott Cowie had now been appointed as the police lead for E-Cins.
32. DH discussed various case studies which outlined the effective use of E-Cins assisting with the resolution of issues (such as ASB) the individuals concerned had experienced. The system allowed professionals to resolve the issues whilst linking in with the victim and the information from both sides was then kept in one place. Updates available on E-Cins allowed different services to link together and view each other's updates to gather a whole picture of the case and assist with the resolution in their specific areas.
33. E-Cins was currently being piloted within the IOM team in Hartlepool and the Cleveland Divert team were also using E-Cins as their sole case management system. The system has been used effectively by the Divert team with some features of the system which other teams haven't yet utilised being used by Divert. NS noted that the Hartlepool ASB team also now used E-Cins as their sole case management system.

Action - Noted

Forward Work Programme

34. The PCC noted that the next meeting will be held on the 5th December and requested that partners submit any topics, risks or opportunities they wish to discuss ahead of the meeting.

Action

Any Other Business

35. No items were raised for discussion under any other business.

Date of Next Meeting

36. The next Working Together meeting has been scheduled for 13:00, Thursday 5th December 2019 and will be held in Cleveland Room 1, Cleveland Community Safety Hub.