

29th August 2014

Thank you for your FOI request regarding complaints. In your letter you requested;

- *Total number of complaints against your force or constabulary received in 2013*
- *Total number of complaints upheld during 2013*
- *Total number of officers formally disciplined as a result of the upheld complaints*
- *The number of officers prosecuted for committing a criminal offence as a result of a complaint in 2013.*
- *The total number of officers dismissed as a result of an upheld complaint during 2013.*
- *The total number of serving officers dismissed for committing a criminal offence during 2013.*

This request has been handled under the Freedom of Information Act 2000.

Regarding your request I can now inform you that I have completed my enquiries and that my reply on behalf of the Office of the Police and Crime Commissioner for Cleveland is as follows.

This information is primarily held by Cleveland Police, but as you have communicated with the Office of the Police & Crime Commissioner I have spoken with the Force and they have kindly sent us the recorded information you seek.

I can therefore confirm that the Office of the Police and Crime Commissioner for Cleveland does now hold this information. The information you seek is as follows:

Complaints 2013

The data below relates to complaints received from members of the public:

- 1) 906 Complaints received during the period 1st January 2013 to 31st December 2013.
- 2) 55 Complaints Upheld during the period 1st January 2013 to 31st December 2013.- This figure does not include local resolutions
- 3) 2 officers formally disciplined as a result of upheld complaints
- 4) 0 (Zero) officers prosecuted for committing a criminal offence as a result of a complaint in 2013.
- 5) 0 (Zero) officers dismissed as a result of an upheld complaint during 2013.
- 6) 0 (zero) officers dismissed for committing a criminal offence during 2013

Notes

- 1) More than one complaint may relate to the same case

- 2) Complaints Upheld figure does not include Local Resolutions
- 3) 2 officers formally disciplined in relation to three complaints resulting from two cases.
- 3) This figure does not include formal action from Misconduct Investigations.

I can confirm that the Office of the Police and Crime Commissioner for Cleveland has a complaints procedure.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to: Mr Len Miller, Solicitor, Office of the Police and Crime Commissioner for Cleveland, Police Headquarters, Ladgate Lane, Middlesbrough, TS8 9EH or you can follow the complaints procedure found on our website at: www.cleveland.pcc.police.uk

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Telephone: 08456 30 60 60 or 01625 54 57 45 Website: www.ico.gov.uk

There is no charge for making an appeal.