

1st July 2016

I write following your FOI request dated 9th June 2016 in which you request:

I am making this request under the Freedom of Information Act.

For context on this request please refer to the following video:

<https://www.youtube.com/watch?v=kU1N8nfk2mQ>

This video clearly evidences that Tascor Detention & Medical Services, operating under your mandate as a PFI "Strategic Partner" of your office and the Force, has a policy in place that serves to deny detainee's their legally prescribed medications & medical treatments for up to six hours or more. It is conceded to exist by the Professional Standards Department, the Tascor Nurses Office within Cleveland Police, the Detention Management Office and Tascor Medical Services HQ.

In your relationship with Tascor and in appointing them in their role your office is expected, as a party liable for their actions, to understand and know of their operating methods, inclusive of such policies as set out above.

Please could you make available this policy, along with any other policies in use by Tascor Services Ltd whilst operating in service of Cleveland Police, especially those branded as 'Commercially Confidential'.

And your subsequent second communication:

Dear Cleveland Police and Crime Commissioner,

You have just over two weeks to provide the information we seek.

Yours faithfully

This request has been handled under the Freedom of Information Act 2000.

I can confirm that I have completed my enquiries and can inform you that the Office of the Police and Crime Commissioner for Cleveland does not hold any recorded information on this matter.

I can confirm that the Office of the Police and Crime Commissioner for Cleveland has a FOI complaints procedure.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to: Mr Stephen Hodgson, Solicitor, Legal Advisor, Office of the Police and Crime Commissioner for Cleveland, Police Headquarters, Ladgate Lane, Middlesbrough, TS8 9EH

or you can follow the complaints procedure found on our website at: www.cleveland.pcc.police.uk

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF Telephone: 08456 30 60 60 or 01625 54 57 45 Website: www.ico.gov.uk

There is no charge for making an appeal.