

Significant Governance Issues	Action	Owner	Target Implementation Date
Reliance on the Governance processes within Cleveland Police	<p>The PCC places a significant amount of reliance on the provision of accurate, candid and timely information from the Force to hold the Force to account and to provide information and assurance to the public. This reliance extends into the Governance arrangements in place within the Force to provide this assurance. Work by HMICFRS placed considerable doubt on the extent to which the PCC could place reliance on these areas. Work continues to develop and improve in this area. The scrutiny programme continues to develop, more information and advice is being provided from external sources and the Internal Audit programme continues to be invested in.</p> <p>Further work will be undertaken to strengthen this moving forward through the development of the new performance focused Police and Crime Plan incorporating the new requirement for PCCs to measure performance against the National Crime and Policing Measures.</p>	Chief Executive and Monitoring Officer	Mar-22
Adverse Value for Money Conclusion	In seeking to satisfy themselves that the PCC for Cleveland has made proper arrangements for securing economy, efficiency and effectiveness in its use of resources, the External Auditors, in 2019/20, considered the reports issued by HMICFRS in relation to Cleveland Police as relevant to their considerations, given the role of the PCC to hold the CC to account for the performance of the force's officers and staff and for the exercise of the functions of the office of Chief Constable and the functions of the persons under the direction and control of the Chief Constable. The External Auditors were not able to satisfy themselves that these arrangements were in place and therefore provided an Adverse Value for Money Conclusion. During 2020/21 the Inspectorate expressed the view that the Force had made progress in most areas relating to the protection of vulnerable people, but it needs to continue to improve to achieve a good standard of service. Further work needs to be undertaken that makes it more explicit what processes are in place to monitor efficiency and value for money, including benchmarking of performance and costs, within the organisation, this should also include development of benefits realisation assessments as needed.	PCC CFO	Mar-22
Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law	To Oversee and hold to account the Force for the Professional Standards and Ethics within the Force and the implementation of the actions resulting from all reviews in this area. It is also now felt that the awareness, mechanisms, processes and comfort for people to raise concerns within the Force should also be reviewed to ensure that they are fit for purpose. The specific area will therefore be looked at within the Internal Audit programme as part of the review of Whistleblowing.	Chief Executive and Monitoring Officer	As referenced in the last 4 AGS this is a large area of work that is likely to extend across multiple financial years and will continue to be further reviewed as part of the future AGS's.
Areas which require further/continued focus			
Ensuring openness and comprehensive stakeholder engagement	The PCC continues to engage widely with the public on an individual level and has maintained a Consultation and Engagement Strategy throughout the year. The new ways of working resulting from covid-19 have required a new approach to this consultation and the OPCC have adapted to this through further use of the OPCC website / social media while a revised Consultation and Engagement Strategy has been developed to cover the period 2020-24. As part of the new Police and Crime Plan development a refreshed Consultation and Engagement Strategy will be produced to ensure communication with a diverse range of people across Cleveland. A further area for development will be in relation to ensuring outcomes are featured in the strategy going forward and that a mechanism is developed to ensure that the results of consultation and engagement are fed back to local communities as extensively as possible.	Assistant Chief Executive	Mar-22
	<p>The changes to working practices that have resulted from covid-19 has seen the OPCC move into alternative forms of engagement and scrutiny – this is an approach that has worked well in other areas in the country and it is suggested that further work is done to develop engagement in this way to assess whether this may prove to be a successful way for wider engagement within Cleveland.</p> <p>As part of the new Police and Crime Plan a new consultation and engagement strategy is being produced to factor in new and innovative ways of engaging with members of the public including greater use of social media.</p>	Assistant Chief Executive	Mar-22